# 2017-18 TE RECIPIENT REVIEW 2018-19 APPROVAL AND PROCESSING REMINDERS TE REPORTS TE CENTRAL UPDATES

JANUARY, 2018 TUITION EXCHANGE WEBINAR

JANET DODSON, ASSOCIATE DIRECTOR OF COMMUNICATIONS

1/25/2018

#### 2 TODAY'S FOCUS

- 2017 18 Recipient Review
- 2018 19 Approval and Processing
- TE Reports
- TE Central Updates
- Recap

#### **3** ANNUAL REPORT REVIEW



#### 4 2017-18 ANNUAL REPORT REVIEW

- Confirm your 2017-18 Annual Report is correct and current
- Are all listed students still enrolled and eligible
  - If no, update the student's expiration date
  - Annual Report click on student's name, then again and update the expiration date

		End of this semester is
Update Student	Drop Student at End of This Semester	0.1.10
	Drop Student at End of Last Semester	End of last semester is

## **5** ANNUAL REPORT REVIEW

Add new students by clicking here							
Imports for 2017-2018							
Name	TE ID	Ex	p. st.	Star Date	t e	Exp. Date	Semesters Remaining
Doe, Nancy	1111	College One		6/1/2016	6	/1/2020	5
Jones, MaryLou	3333	College One		9/1/2017	6	/1/2021	7
Jones, Susie	2222	College One		9/1/2015	6/1/2019		3
Exports for 2017-2018							
Name	TE ID	lmp. Inst.	Start Date	Exp. Date	Semesters Remaining	El3 for 2017-2018	Re-certify 2018-2019
Doe, Michael	6666	College One	9/1/2014	6/1/2018	1	Yes ⊛ No O	n/a
Henry, George	5858	College One	9/1/2017	6/1/2021	7	Yes ⊛ No O	Re-certify

Re-certif

Jones, Mary

- Confirm each enrolled
   IMPORT continues
   enrollment at your school
- Confirm each Export
   dependent family member
   employed at your school
   remains eligible

#### **6** ANNUAL REPORT REVIEW - IMPORTS

Imports for 2017-2018						
Name	TE ID	Exp. Inst.	Start Date	Exp. Date	Semesters Remaining	
Doe, Nancy	1111	College One	6/1/2016	6/1/2020	5	
Jones, MaryLou	3333	College One	9/1/2017	6/1/2021	7	
Jones, Susie	2222	College One	9/1/2015	6/1/2019	3	

- Print your Annual Report
- Confirm with the Registrar's Office all students successfully completed the Fall semester and are enrolled full-time for the Winter/Spring semester
- If not update the student's Expiration date (refer to slide 4 or 7)

#### 7 ANNUAL REPORT REVIEW - IMPORTS

Imports for 2017-2018						
Name	TE ID	Exp. Inst.	Start Date	Exp. Date	Semesters Remaining	
Doe, Nancy	1111	College One	6/1/2016	6/1/2020	5	
Jones, MaryLou	3333	College One	9/1/2017	6/1/2021	7	
Jones, Susie	2222	College One	9/1/2015	6/1/2019	3	



- The Registrar informs you that Nancy
   Doe is no longer enrolled at your school
- Inside your Annual Report, click on Nancy's name, then again, now, scroll to the bottom of Nancy's record and select
   Drop at the END of LAST semester to update her record

#### **8** ANNUAL REPORT REVIEW - IMPORTS

Imports for 2017-2018						
Name	TE ID	Exp. Inst.	Start Date	Exp. Date	Semesters Remaining	
Doe, Nancy	1111	College One	6/1/2016	1/1/2018	0	
Jones, MaryLou	3333	College One	9/1/2017	6/1/2021	7	
Jones, Susie	2222	College One	9/1/2015	6/1/2019	3	

- Return to your Annual Report and review Nancy's record. Her expiration date is updated and her remaining semesters are 0
- We are close to launching email notifications informing the Export/Import school of changes to the shared record

#### **9 ANNUAL REPORT REVIEW - EXPORTS**

Exports for 2017-2018							
Name	TE ID	Imp. Inst.	Start Date	Exp. Date	Semesters Remaining	El3 for 2017-2018	Re-certify 2018-2019
Doe, Michael	6666	College One	9/1/2014	6/1/2018	1	Yes ${\small \footnotesize \odot }$ No ${\displaystyle \bigcirc }$	n/a
Henry, George	5858	College One	9/1/2017	6/1/2021	7	Yes ⊙ No O	Re-certify
Jones, Mary	7890	College One	9/1/2017	6/1/2021	7	Yes ⊛ No ⊖	Re-certify
Jones 2nd semester, George	5858	College One	1/1/2018	6/1/2021	7	Yes ○ No ●	Re-certify

- Confirm with Human Resources all employees retain their eligibility
- If not update the student's Expiration date (see slide 4) AND notify the Import school TELO immediately
- We are close to launching email notifications informing the Export/Import school of changes to the shared record

#### **IO ANNUAL REPORT REVIEW**

- Should your review result in a <u>student not appearing</u> on your Annual Report and your school is funding the student with a TE scholarship – contact Janet Dodson for further assistance
- If the student attended any time during the current school year, you update the student's expiration date
  - See Slide 4 or 7 for visual directions
  - Do not DELETE a student record as this eliminates the record completely
- Should you discover a student NEVER enrolled contact Janet Dodson for further options

#### II ANNUAL REPORT REVIEW

- Incorrect expiration dates continue to plague the system
  - The system calculates expiration dates based on the entering class
  - The system only understands whole numbers
  - The system doesn't understand words in fields that expect numbers
  - For example you select the student's class as FRESHMAN the system calculates the expected graduation date four years out
  - If your school awards TE for less than 8 semesters, be sure you are in contact with the importing school

### **12 ANNUAL REPORT REVIEW**

- Once you confirm the Annual Report is correct for second semester SUBMIT IT
- Print a copy for your records
- Print your Participation Fees statement; and
- Print your Balance Sheet
- If the Participation Fee statement shows:
  - a balance due, remit immediately
  - Note students transferring to a different TE school second semester are charged another \$40 participation fee
    - The participation fee is no longer waived
- The Annual Report is fluid and changes when shared student records are modified
- Be sure to print and save your Annual Report and Balance Sheets each time you modify the report

#### **13 ANNUAL REPORT REVIEW**

- Second semester new students
  - Brand new student to TE
    - Contact the other school to confirm support
    - Export school must add the NEW second semester student to their Annual Report
- Adding new second semester scholars means adding to the Annual Report, Balance Sheet and Participation Fees statement so be sure to review, confirm, pay and print all three pieces

#### **14 ANNUAL REPORT UPCOMING REMINDERS**

- March 2018
  - Financial Aid Offices will be asked to confirm all IMPORT students funded on your current academic year Annual Report
    - This confirmation is due back to TE Central in April
  - The Financial Aid Office and the TELO will work together to make any necessary corrections
  - As always, TELO's are copied on all notices
- Remember to review your Annual Report at the conclusion of Spring semester 2018
- The 2017-18 Annual Report information is removed from the system 6.30.18
  - Please be prompt with your final review

#### 15 2018-19 APPLICATION PROCESS



### 16 2018-19 RECERTIFICATION PROCESS – EXPORTS

Exports for 2017-2018							
Name	TE ID	lmp. Inst.	Start Date	Exp. Date	Semesters Remaining	El3 for 2017-2018	Re-certify 2018-2019
Doe, Michael	6666	College One	9/1/2014	6/1/2018	1	Yes ⊛ No O	n/a
Henry, George	5858	College One	9/1/2017	6/1/2021	7	Yes ● No O	Re-certify
Jones, Mary	7890	College One	9/1/2017	6/1/2021	7	Yes ⊛ No ⊖	Re-certified
Jones 2nd semester, George	5858	College One	1/1/2018	6/1/2021	7	Yes ○ No ●	Re-certify

Parents and Imports are anxiously awaiting current TE recipient recertifications – please recertify soon!

- Scholarship Recertification applies to continuing students
- The recertification process is quick and easy
- Open the Annual Report and check the Recertify box for each student
- If the box reads Re-certified your work is done
- If it reads RECERTIFY click the button for all eligible students
- If the box reads N/A review the expiration date for accuracy

## 17 2018-19 RECERTIFICATION PROCESS - EXPORTS

	Scholarship Recertification of Eligibility Submissions						
	Print Now						
	School Year:	2018 - 2019					
	Student First Name:	MaryLou					
	Student Last Name:	Jones					
	TE ID:	3333					
	Exporting Comments:						
	Exporting Inst:	College One Janet Dodson, TELO jdodson@tuitionexchange.org					
	Importing Inst:	Tuition Exchange (The) Mr. Robert Shorb, Executive Director/CEO 301-941-1827 jdodson@tuitionexchange.org					
	Scholarship Amount:						
	Years:						
	Approved:	New					
	Comments:						
/		Submit					

- Inside the Annual Report, click the Recertify button
- The screen to the left opens, scroll to the bottom and click submit
- The IMPORT TELO receives a notification email; and,
- Provided the parent and student emails are valid emails are sent to them too

### **18** 2018-19 RECERTIFICATION PROCESS - EXPORTS



## 19 2018-19 RECERTIFICATION PROCESS – EXPORT EMAIL NOTIFICATIONS

From: noreply@tuitionexchange.org

Date: January 25, 2018 at 12:08:12 AM CST

To: Name of Student

Subject: Tuition Exchange Application from NAME OF EXPORT SCHOOL

Dear Nancy Jane Jones,

Your Tuition Exchange application for re-certification was recently submitted for TE award consideration.

If you have questions regarding next steps please contact the financial aid office at the school where you are attending.

Thank You

From: noreply@tuitionexchange.org

Date: January 25, 2018 at 12:08:12 AM CST

To: Name of Employee

Subject: Tuition Exchange Application from NAME OF EXPORT SCHOOL

Dear NAME OF PARENT,

Your Tuition Exchange application for re-certification on behalf of Nancy Jane Jones has recently submitted.

If you have questions regarding next steps please contact the financial aid office at the school where your dependent is enrolled and attending.

Thank You

#### 20 2018-19 RECERTIFICATION PROCESS

- If a Re-certified student is no longer eligible update the student's expiration date
- Updating the expiration date trumps the original re-certification process
- Review slide 4 or 7 for visual directions to update the student's expiration date

#### 21 2018-19 RECERTIFICATION PROCESS - IMPORTS

#### Applications

This section is for applicants not yet enrolled. Scholarship Certification & Application Application

View Applicants (exports) View Submissions (imports)

Scholarship Recertification of Eligibility Annual Report | View Submissions • Imports require action too.

 Review the View Submissions section for continuing student IMPORTS and EXPORTS who have been recertified in the current academic year for next year

#### 22 2018-19 RECERTIFICATION PROCESS - IMPORTS

#### Scholarship Recertification of Eligibility Submissions

Date Student TEID Exp. Inst Y	
	ear
01/25/2018 Jones, Mary 7890 Tuition Exchange (The) 201	8-2019

- Click on the student's name you wish to recertify for 2018-19
- This opens up the student's 2018-19 record
- If you do not recertify each eligible student, the student will NOT appear on your 2018-19 Annual Report

### 23 2018-19 RECERTIFICATION PROCESS - IMPORTS

Scholarship Recertification of Eligibility Submissions				
Print Now				
School Year:	2018 - 2019			
Student Name:	Mary Jones			
TE ID:	7890			
Exporting Comments:				
Exporting Inst:	Tuition Exchange (The) Mr. Robert Shorb, Executive Director/CEO 301-941-1827 jdodson@tuitionexchange.org			
Importing Inst:	College One Janet Dodson, TELO jdodson@tuitionexchange.org			
Scholarship Amount:*		Must be a number		
Years:*				
Approved:*	○ Yes ○ No			
Comments:	h.			
	Submit			

- Each IMPORT school must complete the information for EACH eligible import
- The <u>scholarship amount</u> is the dollar amount the student will receive in TE funds for the 18-19 academic year
  - Whole numbers only and NO \$ signs, commas, periods or cent signs
- <u>Years</u> is the total number of years you expect to support the student
- <u>Approved</u> click Yes
- <u>Comments</u> are shared with the other school
- Be sure to click SUBMIT

#### 24 2018-19 APPLICATION PROCESS – NEW STUDENT

- Engage the EZ application option
  - The EZ app can free up your time for other important tasks
- If you engage the EZ app you still control the approval process

- Complete the application via the Application option in your TELO portal
- If you complete the application you are automatically approving the application when you click submit!
  - Remember you must click preview, close the preview screen and then click submit

#### 25 2018-19 APPLICATION PROCESS – NEW STUDENT

Often students want their applications sent to many schools. To accommodate their request use the following instructions

 Applying To Use pull down box - hold down CTRL key to choose more than one school (you can choose as many schools as the student is applying to)

Students may ask that you submit TE applications after their original application is submitted The TE System has school specific tables rather than student specific tables This means that when students ask you to add more schools to their application – you start again with a NEW APPLICATION or the student completes another EZ App

TE Central recommends using Firefox or Chrome for the best TE application and report results

#### 26 2018-19 APPLICATION PROCESS - IMPORT

Submissions to your institution (Imports)						
2018-2019						
De	cision Pending 20	18 - 2019				
De	cision Pending 20 Date	18 - 2019 Student	TEID	Exp. Inst	Year	Status

- The Import school needs to review the Decision Pending section often and...
  - APPROVE means your school will fund the student or
  - DENY is a multi-purpose word
    - either the school denies the student the award OR
    - the student declines the award by saying no OR not completing the admission application process or
  - WAITLIST means you will consider the student should a spot become available

#### 27 2018-19 APPLICATION PROCESS – IMPORT

		• When approving an IMPORT application
Decision:*	Approved O Denied O Wait List O Withdrawn	
Tuition Offer:*	○ N/A ● Full Tuition of .	you click Approved, one of the three
	<ul> <li>O "Set Rate" amount of </li> <li>O Other amount of </li> </ul>	tuition options AND the tuition amount
	\$ 30000 Must be a number	
Comments:		<ul> <li>Comments are shared with the EXPORT</li> </ul>
	•	school
	ii.	Bo sure to click   Indate Application
Enrolled: By checking the enrolled button, all other approved applications for this student will be withdraw.		Be sure to click Opdate Application
	Update Application	

#### 28 2018-19 APPLICATION PROCESS – EMAIL COMMUNICATION

×	×
Dear Norman Hanson,       Parent email         Your Tuition Exchange application(s) recently submitted for TE award consideration are now recorded in the system.	Dear Margie Jones, Student email
Applications have been submitted to the following institutions on behalf of Margie Jones:	Your Tuition Exchange application(s) recently submitted for TE award consideration are now recorded in the system. The following TE member schools received your TE award application(s).
<ol> <li>College One</li> <li>College Three</li> <li>College Two</li> </ol>	<ol> <li>College One</li> <li>College Three</li> <li>College Two</li> </ol>
If you have questions regarding next steps please contact the Admissions Office at the schools where your application was submitted.	If you have questions regarding next steps please contact the Admissions Office at the schools where your application was submitted.
Thank You	Thank You
The Tuition Exchange   3 Bethesda Metro Center – Suite 700   Bethesda, MD 20814   301-941-1827	The Tuition Exchange   3 Bethesda Metro Center – Suite 700   Bethesda, MD 20814   301-941-1827

Above is an example of a NEW TE scholar email. These emails are mailed from a NoReply email address. This email box is not monitored. No emails for deny, withdraw, or waitlist are sent to families.

#### **29 TELO REPORT OPTIONS**

#### **Applications**

This section is for applicants not yet enrolled. Scholarship Certification & Application Application

View Applicants (exports) View Submissions (imports)

Scholarship Recertification of Eligibility Annual Report | View Submissions

Forms Deletion Delete Submissions

Reports Export Applicant Report

Import Applicant Report

- Firefox or Chrome work best with the TE portal
- Reports can be downloaded and then uploaded to your CSM system
- The details presented in the report are the details entered on the application either by the family or TELO

#### **30 TELO REPORT IMPORTS/EXPORTS**





The school year is reflective of the end of the academic year. For example, 2017 is 2016-17

#### **31 TE CENTRAL UPDATES**

- Set-Rate
  - 2018-19 is 36,000
  - 2019-20 is 37,000
- Tuition Exchange there's an app for that...
  - Apple Store search Tuition Exchange
  - Google Play Store search Tuition Exchange



## **32 TE CENTRAL UPDATES**



- Check out the latest addition to the Families section
- Each TE member school can be found on the google map
- TE assumes no responsibility for your school's Google rating

## **33 TE CENTRAL UPDATES**

#### Families Home / Families / Map of Tuition Exchange Member Schools Map of Tuition Exchange Member Schools < 13 Greenla Western State Colorado Univ... ¢ Iceland name Western State Colorado University North Pacific North Atlantic Details from Google Maps Ocean Ocean 600 S Adams St, Gunnison, CO 81231 Mexico +1 800-876-5309 www.western.edu Venezuela Colombia 4.5 \*\*\*\*\* Brazil **View in Google Maps** Peru Bolivia Sou South Pacific Atla Ocean New Zealand Argentina Google My Maps 🛥 🗢 f 😏 ዎ 🛨

#### 34 LET'S RECAP

- 2017 18 Recipient Review
- 2018 19 Approval and Processing
- TE Reports
- TE Central Updates
- Recap